

## **Aspen Park Pediatrics Information**

Aspen Park Pediatrics' mission is: to provide exemplary pediatric care; to foster channels of communication and respect patients' individuality; to maintain patients' accessibility to their medical provider; to serve and engage the local community in a responsible manner; to support our employees' growth, education and involvement.

**Dr. Carol Turner** is board certified in general pediatrics and pediatric emergency medicine. She received her M.D. in 1986 from Baylor College of Medicine, Houston, Texas, and completed her residency in pediatrics at the University of Colorado Health Sciences Center in Denver, which included training at both The Children's Hospital and Denver Health Medical Center. She then completed a post-graduate fellowship in pediatric emergency medicine at Harvard Medical School/Boston Children's Hospital. In 1991, Dr. Turner returned to Denver. She spent 10 years as an attending physician at The Children's Hospital Emergency Department and Associate Professor of Pediatrics at the University of Colorado and 3 years practicing general pediatrics at Mountainland Pediatrics in Thornton. Dr. Turner and her husband, who have 3 children, have been residents of the Conifer region since 1998.

**Office Hours:** Monday & Wednesday 9:00 AM to 3:30 PM (No Lunch)

Tuesday, Thursday & Friday 9:00 AM to 4:30 PM (With lunch from 12:00 pm – 1:00 pm)

**After Hours:** A provider is always available for emergencies. Please call the main office number: **303-838-3355**.

**Refills:** Please call the pharmacy with your refill request. Refills will be handled within 48 business hours.

**Insurance:** We are currently accepting most major medical insurance plans including Medicaid, CHP Plus and Colorado Access. Please bring your insurance card with you to every visit.

**Payment:** Co-pays and outstanding balances are due at the time of service. Self-pay patients will receive a 15% discount by paying at the time of service. We accept cash, personal checks, Visa, MasterCard and Discover.

**Phone Messages:** Providers will return messages daily. Please let us know if the message is urgent and needs to be addressed immediately.

**Appointments:** Sick visits will be scheduled for the same day. Well visits should be scheduled at least 4 weeks in advance. Please bring your insurance information with every visit.

**Anti-Discrimination Policy:** Aspen Park Pediatrics will not discriminate patient acceptance or care standards based upon race, creed, color, religion, gender, ethnicity or sexual orientation.

**Ages:** We have expertise in infants, children and adolescents. We welcome new patients through age 18.

**New patients:** Please bring immunization records. When transferring records, please request the growth chart and problem list in addition to the immunizations.

**Referrals:** Referrals will be made to sub-specialists when indicated. Please allow 2 business days for the referral to be processed.

**Newborns:** Please contact your Insurance Company and Human Resources Department, if applicable, to add your new baby as soon as possible. Newborns are covered on their mother's insurance policy from 2 to 31 days, depending on the insurance company.

**Cancellations and No-Shows:** Our office staff will call to remind you 1 business day prior to a scheduled appointment. If you need to cancel/change your appointment, please call 24 hours prior to your appointment. No-shows or cancellations made with less than 24 hours notice will be subject to a charge of \$25.00 for a sick visit and \$50.00 for a well visit.

**Schedule of Recommended Well Visits/Immunizations:**

Newborn (3-5 days after hospital discharge)

2 weeks - *HBV (Hepatitis B vaccine)(unless given in nursery)*, Newborn screen

2 months - *DTaP (Diphtheria, Tetanus, Pertussis), IPV (Polio), Hib (Haemophilus Influenzae b), Prevnar (pneumococcus), HBV, Rotateq (Rotavirus)*

4 months - *DTaP, IPV, Hib, Prevnar, Rotateq (Rotavirus)*

6 months - *DTaP, Hib, Prevnar, HBV, Rotateq (Rotavirus)*

9 months - Heel stick for hemoglobin

12 months - *IPV, Prevnar, MMR (Measles, Mumps, Rubella)*

15 months - *DTaP, Hib, VZV (Chicken Pox)*

18 months

24 months - *Hepatitis A*

Well visits annually thereafter

4 to 6 years - *DTaP, IPV, MMR, VZV (Chicken Pox)*

9 years - *Gardasil (available for girls age 9 and up)*

11 to 18 years - *TDaP (Tetanus, Diphtheria, Pertussis) and Meningococcal vaccine*

**Please visit our website:** [www.aspenparkpediatrics.com](http://www.aspenparkpediatrics.com)

For your convenience: General questions, scheduling an appointment, and questions with a billing matter may all be done by E-mail. All of these features may be easily accessed through our website; select "Contact Us".

You may also E-mail directly to access these services:

[Scheduling@aspenparkpediatrics.com](mailto:Scheduling@aspenparkpediatrics.com) or [Billing@aspenparkpediatrics.com](mailto:Billing@aspenparkpediatrics.com)